

Pass GCX-ARC Cloud CX Architect Exam: Study Tips & Resources!

**GENESYS CLOUD CX ARCHITECT CERTIFICATION
QUESTIONS & ANSWERS**

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Practice Test**

GCX-ARC

[Genesys Cloud CX Architect Certification \(GCX-ARC\)](#)

60 Questions Exam – 65% Cut Score – Duration of 120 minutes

Table of Contents

Get Ready for the GCX-ARC Exam:	2
Know More About the Genesys Cloud CX Architect Certification (GCX-ARC) Certification:	2
Learn More About the GCX-ARC Syllabus:	2
Prepare with GCX-ARC Sample Questions:	4
Tips for Success in the Genesys Cloud CX Architect Certification Exam:	6
Familiarize Yourself with the GCX-ARC Exam Format:	6
Create A Study Timetable for the GCX-ARC Exam:.....	6
Diversify Your Study Sources:	6
Regular Practice for the GCX-ARC Exam:.....	7
Allow for Rest and Breaks:.....	7
Maintain Organization Throughout Your GCX-ARC Exam Preparation:	7
Seek Guidance from Mentors:	7
Regular Review is Crucial for the GCX-ARC Exam:	7
Master Time Management for the GCX-ARC Exam:	7
Have A Positive Mindset:	8
Benefits of Passing the GCX-ARC Exam:	8
Explore the Trusted Practice Exam for the GCX-ARC Certification:	8
Final Remarks:	8

Get Ready for the GCX-ARC Exam:

Prepare effectively for the GCX-ARC exam using reliable [study strategies and methods](#). Enhance your preparedness, deepen your understanding of the Genesys Cloud CX, and enhance your likelihood of achieving success in the Genesys Genesys Cloud CX Architect Certification (GCX-ARC) with our comprehensive guide. Embark on your path to exam excellence today.

Know More About the Genesys Cloud CX Architect Certification (GCX-ARC) Certification:

Exam Name	Genesys Cloud CX Architect Certification
Exam Code	GCX-ARC
Exam Price	\$500 USD
Duration	120 minutes
Number of Questions	60
Passing Score	65%
Recommended Training / Books	Genesys Cloud CX: Implementation Genesys Cloud CX: Contact Center Administration Genesys Cloud CX: Architect
Schedule Exam	Kryterion Webassessor
Sample Questions	Genesys GCX-ARC Sample Questions
Recommended Practice	Genesys Cloud CX Architect Certification (GCX-ARC) Practice Test

Learn More About the GCX-ARC Syllabus:

Section	Objectives
Introduction to Genesys Cloud Architect	<ul style="list-style-type: none"> - Describe the concept of an IVR - Explain the features of Architect - Identify the types of call flows in Architect

Section	Objectives
	<ul style="list-style-type: none"> - Define prompts - Explore the user interface of Architect - Create a new flow
Admin Interface	<ul style="list-style-type: none"> - Explain the usage of task and state editor - Configure the default flow setting - Set default action settings - Set the default event-handling behavior - Configure the default menu settings - Choose default supported languages - Configure default speech recognition settings - Manage the call flow operations
Variables and Prompts	<ul style="list-style-type: none"> - Explain the built-in variables of Architect - Demonstrate how to create an expression - Explain prompts - Discuss the bulk import feature
Scheduling in Genesys Cloud	<ul style="list-style-type: none"> - Create a schedule - Configure the schedule's recurrence settings - Create schedule groups
Flow Configurations	<ul style="list-style-type: none"> - Define the routing strategies - Use inbound flows to create a routing path for incoming calls - Configure Salesforce data actions integration - Explain the use of in-queue flows - Explain the use of secure flows in a real-time implementation - Illustrate the secure flow scenarios - Design an outbound flow - Work with inbound email flow

Prepare with GCX-ARC Sample Questions:

Question: 1

What is the maximum file size that a user can upload into Genesys Cloud Documents?

- a) 50 MB
- b) 1 GB
- c) 2 GB
- d) No limit

Answer: c

Question: 2

_____ is the default amount of time the system waits for the caller's input before timing out.

- a) Inter-Digit Timeout
- b) Extension Timeout
- c) Dial Plan
- d) No Entry Timeout

Answer: d

Question: 3

For creating a schedule group, at least one _____ schedule is required.

- a) Holiday
- b) Closed
- c) Working Hours
- d) Open

Answer: d

Question: 4

Which variable is used to exchange or pass data that is unrelated to the call from one application to another?

- a) Call.CalledAddress
- b) Call.Campaign
- c) Call.PositionInQueue
- d) Call.UUIData

Answer: d

Question: 5

The goal of _____ is to reduce a customer's efforts while increasing service efficiency.

- a) IVR
- b) Prompts
- c) DTMF
- d) Flow

Answer: a

Question: 6

Which call flow can be applied to more than one campaign?

- a) In-Queue Call Flow
- b) Secure Call Flow
- c) Outbound Call Flow
- d) Inbound Call Flow

Answer: c

Question: 7

In Architect, you can perform the following actions for the contact center.

(Choose three options)

- a) Create in-queue music
- b) Create an IVR for the agent-less interaction
- c) Update customer details
- d) Create a page to present customer details

Answer: a, b, c

Question: 8

Which routing method enables you to create multiple flows for working hours, closed hours, and holidays?

- a) Schedule-based Routing
- b) Interaction Routing
- c) Emergency Routing
- d) Flow Routing

Answer: a

Question: 9

What are the routing types used by Genesys Cloud?

- a) AWS Routing and IVR Routing
- b) IVR Routing and ACD Routing
- c) Outbound Contact and Inbound Contact
- d) WFM Routing and IVR Routing

Answer: b

Question: 10

To use the created script in a call flow, you must use the _____ action.

- a) Call Data
- b) Set Screen Pop
- c) Collect Input
- d) Set UI Data

Answer: b

Tips for Success in the Genesys Cloud CX Architect Certification Exam:

Familiarize Yourself with the GCX-ARC Exam Format:

Before starting your study regimen, it's crucial to acquaint yourself with the structure of the GCX-ARC exam. Take a moment to review the [exam syllabus](#), grasp the test format, and pinpoint the main areas of concentration. Having prior knowledge of the exam's layout will assist you in customizing your study strategy effectively.

Create A Study Timetable for the GCX-ARC Exam:

To prepare efficiently for the GCX-ARC exam, devise a study schedule that aligns with your lifestyle and preferred learning approach. Allocate dedicated time slots for studying each day, prioritizing topics according to their significance and your level of proficiency. Maintaining consistency by adhering to your schedule and steering clear of procrastination is imperative.

Diversify Your Study Sources:

Ensure you broaden your study material beyond just one source. Use various resources like textbooks, online courses, practice exams, and study guides to

understand the GCX-ARC exam subjects thoroughly. Each resource provides distinct perspectives and explanations that can enrich your learning journey.

Regular Practice for the GCX-ARC Exam:

Consistent practice is essential for effective preparation for the GCX-ARC exam. Engaging in regular practice enables you to strengthen your grasp of essential concepts, improve your problem-solving abilities, and become accustomed to the exam format. Allocate dedicated time to solving practice questions and sample tests to assess your progress accurately.

Allow for Rest and Breaks:

While studying is crucial, taking breaks and rest is equally vital. Pushing yourself too hard without sufficient rest can result in burnout and reduced effectiveness. Incorporate short breaks into your study sessions to recharge and stay focused.

Maintain Organization Throughout Your GCX-ARC Exam Preparation:

Keep yourself organized as you prepare for the GCX-ARC exam by monitoring your progress and managing your materials effectively. Ensure your study area remains neat, utilize folders or digital aids to arrange your notes and resources, and develop a checklist of topics to review. Employing an organized approach will assist you in staying focused and reducing stress levels.

Seek Guidance from Mentors:

Feel free to ask for clarification when you come across confusing or difficult concepts during your study sessions. Seek support from peers, instructors, or online forums to address any uncertainties. Addressing doubts will prevent misunderstandings and ensure you develop a strong [understanding of the material](#).

Regular Review is Crucial for the GCX-ARC Exam:

Frequent revisiting of material is paramount for retaining information over the long term. Revisit topics you've already covered to strengthen your comprehension and pinpoint areas that need further focus. Regular review sessions will [solidify your understanding](#) and enhance your confidence.

Master Time Management for the GCX-ARC Exam:

Skillful time management is essential on the exam day to ensure you finish all sections within the designated time limits. During your practice sessions, replicate

the conditions of the GCX-ARC exam and practice managing your time accordingly. Formulate strategies for efficiently addressing each section to optimize your score.

Have A Positive Mindset:

Finally, maintain a positive attitude and have faith in your capabilities. Stay confident in your preparation and trust that you are well-prepared to handle the GCX-ARC exam. Envision success, remain focused, and approach the exam calmly and objectively.

Benefits of Passing the GCX-ARC Exam:

- Completing the GCX-ARC exam unlocks pathways to fresh career prospects and progression within your industry.
- The extensive preparation needed for the GCX-ARC certification equips you with comprehensive knowledge and practical expertise applicable to your field.
- Possessing the GCX-ARC certification showcases your mastery and dedication to excellence, garnering acknowledgment from both peers and employers.
- Certified professionals often command higher salaries and have greater potential for earning than those without certification.
- Acquiring the GCX-ARC certification validates your competence and trustworthiness, fostering confidence among clients, employers, and peers.

Explore the Trusted Practice Exam for the GCX-ARC Certification:

At VMExam.com, you'll find comprehensive resources for the GCX-ARC exam. Our platform offers authentic practice exams tailored specifically for the GCX-ARC certification. What advantages do these practice exams provide? You'll encounter genuine exam-style questions expertly crafted by industry professionals, allowing you to improve your performance in the exam. Rely on VMExam.com for rigorous, unlimited access to [GCX-ARC practice exams](#) for two months, allowing you to boost your confidence steadily. Through focused practice, numerous candidates have successfully streamlined their path to achieving the Genesys Cloud CX Architect Certification (GCX-ARC).

Final Remarks:

Preparing for the GCX-ARC examination demands commitment, strategic planning, and efficient study methods. Implementing these study suggestions can enrich your

preparation, elevate your self-assurance, and increase your likelihood of excelling in the exam. Keep your focus sharp, maintain organization, and believe in your abilities. Best of luck!

Here Is the Trusted Practice Test for the GCX-ARC Certification

VMExam.Com is here with all the necessary details regarding the GCX-ARC exam. We provide authentic practice tests for the GCX-ARC exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on VMExam.Com for rigorous, unlimited two-month attempts on the [GCX-ARC practice tests](#), and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Genesys Cloud CX Architect Certification (GCX-ARC).

Start Online Practice of GCX-ARC Exam by Visiting URL

<https://www.vmexam.com/genesys/gcx-arc-genesys-cloud-cx-architect-certification>